2024/25 Quarter 3 Organisation Health

Cheshire East Council

Open

Number of FTE Staff

Directorate	Q1	Q2	Q3
Cheshire East	2,829.77	2,799.50	2717.28
Corporate	564.91	554.53	546.75
Adult's	853.14	858.22	858.54
Children's	830.88	803.16	734.36
Place	580.84	583.60	577.63

Open

Vacancies as % of actual FTE

Directorate	Q1	Q2	Q3
Cheshire East	13.05	14.24	16.62
Corporate	15.59	16.39	17.80
Adult's	13.59	13.25	13.80
Children's	10.00	13.40	15.70
Place	14.21	14.82	14.90

Open

Number of Agency Staff

Directorate	Q1	Q2	Q3
Cheshire East	232	246	267
Corporate	58	55	55
Adult's	126	128	129
Children's	44	57	78
Place	4	6	5

Open

% Staff Turnover

Directorate	Q1	Q2	Q3
Cheshire East	4.4	5.5	2.5
Corporate	6.9	3.4	2.4
Adult's	3.9	3.5	2.4
Children's	3.7	10.3	3.1
Place	4.1	3.8	2.0

Open

% variance between forecast outturn and total net budget

Directorate	Q1	Q2	Q3
Cheshire East	6.8	5.1	4.70
Corporate	0.1	5.7	5.90
Adult's	15.0	15.0	14.50
Children's	8.0	5.8	5.80
Place	-2.7	-4.3	-5.30

Open

% of complaints resolved within timescales Stage 1

Directorate	Q1	Q2	Q3
Cheshire East	71.75	74.50	75.50
Corporate	86.00	78.00	84.00
Adult's	81.00	83.00	79.00
Children's	35.00	49.00	61.00
Place	85.00	88.00	78.00

Open

% of complaints resolved within timescales Stage 2

Directorate	Q1	Q2	Q3
Cheshire East	46.0	63.0	62.0
Corporate	88.0	100.0	50.0
Children's	50.0	0.0	67.0
Place	77.0	87.5	69.0

Open

% of Freedom of Information requests completed within timescales

Directorate	Q1	Q2	Q3
Cheshire East	88	88	91
Corporate	92	96	92
Adult's	94	100	100
Children's	89	84	98
Place	85	83	87

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